



<b>MECM (SCCM) Management</b>	<b>Client</b>	<b>Dalechek</b>
<b>MECM Services</b>		
Download and deployment of monthly Windows and Office updates		•
Identifying applications to package and deploy to endpoints	•	
Creation and deployment of applications and updates via MECM		•
Definition of Bitlocker encryption policies	•	
Bitlocker policy and key management via MECM		•
Desired Configuration Management objects creation and scripting automation as needed		•
Boundaries and boundary group creation and maintenance		•
MECM client settings maintenance and best practice configuration		•
MECM agent maintenance on endpoints		•
Deploy AV definition for MECM controlled Endpoint Protection		•
Manage User and security roles within MECM		•
MECM Task sequence maintenance	•	•
Operating system deployment and deployment package maintenance		•
Manage Site roles and infrastructure health of MECM		•
Schedule and maintain MECM system upgrades		•
Provide monthly endpoint subscription reports		•
Engage 3 <sup>rd</sup> party vendors for System Center-related support pertaining to packaging applications or updates		•
Pilot Group and Maintenance Window configuration		•
Buildout of Collection Hierarchy		•
Base OS install of physical endpoints	•	
Installation and configuration of MECM related features and services	•	•
Management of users/groups and associated permissions for MECM	•	•
Management of performance parameters of the MECM server		•
Administrative task script creation		•
Installation of additional 3rd party software packages (if provided with sufficient documentation) and supported on best effort basis		•
<b>Monitoring</b>		
Availability of MECM environment		•
MECM processes/services		•
MECM Server log messages		•

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<b>MECM Server Storage availability / free space availability</b>		•
<b>Reporting</b>		
<b>Patch completion</b>		•
<b>Application inventory</b>		•
<b>Custom ass needed</b>		•
<b>Maintenance</b>		
<b>Minor updates and patches</b>		•

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